

The mission of Collis Heritage is to offer its clients and consumers wines from its own territories, enhancing the work in the vineyards of the approximately 2,000 members of Collis Veneto Wine Group Sca, to which it belongs.

The fundamental principles that inspire Collis Heritage are:

- producing and marketing safe, healthy products that comply with sector-specific regulations;
- improving customer satisfaction by clearly identifying their needs and translating them into precise technical, hygienic, and commercial commitments;
- honoring the sales promises made by the sales network;
- striving for continuous improvement of processes and products, including through supplier involvement, to ensure customer satisfaction, cost optimization, and the safety of personnel and the work environment;
- investing in lasting and sincere relationships with all stakeholders, aiming to increasingly disseminate sustainability principles throughout the supply chain;
- promoting an active relationship with the surrounding territory through community support initiatives and minimizing environmental impacts;
- ensuring worker safety by continuously updating its system in compliance with regulations regarding worker prevention and protection;
- respecting workers' rights by guaranteeing the absence of child labor, forced or compulsory labor, and all forms of discrimination, while promoting freedom of association, professional growth, equal opportunities, and privacy protection;
- ensuring fair and dignified remuneration and a working schedule in line with the requirements of the applicable National Collective Labor Agreement (CCNL);
- spreading among personnel a sensitivity to teamwork and a culture of safety, fostering collaboration, accountability, professional growth, and the sharing of a common goal to preserve the authenticity and legality of the product;
- promoting environmental awareness by participating in sustainability projects through innovative and eco-sustainable strategies;
- encouraging reduced consumption and best practices in the management of waste and non-renewable resources;
- defining investments to improve environmental sustainability performance;
- developing corporate communication policies that strengthen the company's image among all stakeholders;
- promoting research and development activities for new products through a consultative policy towards clients to diversify the commercial offering and increase the company's added value.

Collis Heritage SpA is guided in all its activities by fundamental ethical principles and promotes the values of quality of life while respecting the environment and humanity. For this reason, it has developed and implemented a Corporate Sustainability System in line with the Equalitas standard.

Within these strategic development lines based on the principles of Total Quality, aimed at maintaining the leading market position and ensuring sustained competitiveness over time, Collis Heritage actively maintains a program for the continuous improvement of its Integrated Management System:

- to ensure product protection, it maintains an active security and food defense management system to protect the production site from potential sabotage or intentional attacks that could compromise product quality and safety. This is achieved through the implementation and application of procedures for managing personnel, visitors, contractors, and vulnerable areas. Security concerns are addressed both as policy and operationally;
- adopting a system focused on preventive actions and internal investigations to safeguard worker health and safety, significantly reducing the likelihood of accidents, injuries, illnesses, or other non-conformities;
- conducting at least annual reviews of the Policy and Goals and implementing the Integrated Management System to achieve continuous improvement in occupational safety and health within its activities;
- promoting a "Culture of quality and food safety" extended to the entire Integrated System through the dissemination of corporate values, established practices, and continuous training of personnel at all levels;
- encouraging among personnel a sensitivity to teamwork and a culture of safety to foster collaboration, accountability, professional growth, and the preservation of the product's authenticity and legality.

To pursue its mission, the Corporate Management has set the following quality objectives:

- a) improving customer satisfaction by clearly identifying customer needs and translating them into precise technical, hygienic, and commercial commitments;
- b) providing products that meet these requirements while ensuring an adequate service to the customer;
- c) continuously improving processes and products, including supplier involvement, to ensure customer satisfaction, cost optimization, personnel safety, and a safe work environment;
- d) maintaining certification in accordance with the Equalitas sustainability standard;
- e) developing corporate communication with all stakeholders in a way that strengthens the image of Collis Heritage SpA;
- f) promoting research and development of new products to diversify the commercial offering and meet the needs of different sales channels (on and off-trade);
- g) maximizing the value of the vineyards and the work of the growers who are members of the Collis Group, of which the company is a part, and involving them in corporate life.

To achieve this Policy and the principles it embodies, the Corporate Management is committed to adhering to the Code of Ethics adopted in accordance with Legislative Decree 231/2001, setting improvement objectives to maintain an active "quality and food safety management system" compliant with the BRC, IFS, and ISO 9001 standards; a "self-monitoring system" based on the HACCP method; a "health and safety management system" in compliance with Legislative Decree 81/08; and a "sustainability system" compliant with the Equalitas standard. Adequate resources will be allocated, and periodic reviews conducted to assess effectiveness and efficiency, with corrective actions implemented as needed.

Negrar di Valpolicella, 22/07/2024

Collis Heritage SpA
Pierluigi Guarise
Chief Executive Officer
(signed in Italian version)